

James Myers

Web Consultant - Independent IT

Boardman, OH 44512

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330-503-7300

To contribute my experience and training to further your organization's success.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Web Consultant

Independent IT-Youngstown, OH

2011 to Present

Clients include Prodigal Media, emBold Creative, 45Press, Sony Music Entertainment of Canada, Mahoning County Commissioner Anthony Traficanti, BikeTown Ink, BikeTown Brewhouse, Nolfi & Assoc. Insurance, Lowry-Fuller Fine Furniture, RUSH Church, Matchstick Media

- Performed initial planning and ordering for operation of new locations.
- Set-up and maintenance of PCs, Laptops, and office peripherals.
- Design and installation of new LAN and WAN networks.
- Worked with design firms to create custom modules/scripts for their clients websites.
- Designed and built internal and public company websites/applications
- Performed updates and maintenance to existing company websites/applications. Developed custom modules and additions to 3rd party software and applications.
- Integrated business systems through custom API wrappers and connectors.
- Security Auditing, Web Application and Network Penetration Testing and reporting.

IT Manager/Lead Developer

PeopleKeys/Institute for Motivational Living-Boardman, OH

November 2014 to February 2018

- Designed and implemented new features to flagship platforms in C# and PHP.
- Created Disaster Recovery procedures including redundant backups
- Designed and implemented strategies for operating SaaS applications with a global presence, including: researched and implemented General Data Protection Regulation (GDPR) procedures to maintain compliance with EU law and privacy practices, maintained slave global databases to improve load times in remote areas (including Europe, Singapore, China and South America), developed all new websites and features with i18n and international clients in mind (providing user interfaces with as many as 33 language options)
- Design and installation of new LAN and WAN networks, firewall configurations and VMWare ESXi Virtual Machine environments, including standardization of employee workstations through new robust purchasing process and began implementation of automated configuration system for new servers and workstations.
- Implement and manage ticketing system and technical support subsystem for staff, distributors and end-users using Zoho SalesIQ, Wiki, and Spiceworks.

- Set-up and Maintained virtual servers on Azure, DigitalOcean, AWS, Google Cloud, and Linode using Windows Server w/ IIS, SQL Server SSMS, Ubuntu Server LTS
- Designed and implemented solutions for integration with third-party systems and APIs, such as Authorize.Net, Zoho CMS suite, Zoho Books, and others using REST and SOAP methodologies.
- Built and/or performed updates, maintenance, and custom development on public company websites across a wide range of platforms, languages, databases and frameworks, including:
 - PHP, using Composer, WordPress, Magento CE 1.9, Magento 2, Laravel, Symfony, CodeIgniter, MySQL/MariaDB, PostgreSQL, and SQLite.
 - C# .NET WebForms, .NET MVC, using SubSonic, Entity for SQL Server and SQL Azure
 - Ruby, Ruby on Rails, using MongoDB, MySQL, SQLite, and integration with remote Active Directory services
 - Classic ASP/VBScript with Access database and ODBC
 - Front-end development using ECMAScript/JavaScript/TypeScript with jQuery framework, Twitter Bootstrap, Vue.js, Angular.js, LESS, SASS
- Designed and developed custom themes and extensions for Wordpress, Magento CE 1.9 and Magento 2
- Maintained codebases using Git and (formerly) Subversion version control systems

Information Technology Director

General Benefit Services, LLC-Austintown, OH
2012 to 2014

Responsible for design and implementation of office network and server.

- Set-up and maintained call-center workstations.
- Designed and constructed company website and proprietary portal system.
- Developed IT policies and procedures following stringent guidelines set by health insurance companies and modern best-practice techniques.
- Provided support for workstations, printers and network devices.
- Worked closely with company seniors to customize proprietary call-center software.

Information Technology System Administrator

BikeTown Harley-Davidson-Austintown, OH
2008 to 2012

Responsible for daily maintenance and cost-effective building of workstations, servers, and network components.

- Trained fellow employees in several common desktop and web/cloud based applications used in all dealership processes.
- Created and/or maintained dealership websites using either provided web-based interfaces or creating modern web-applications using server-side and client-side web programming.
- Worked with dealership administrators in developing and implementing marketing practices, promotions and events with a strong belief in providing customers with exceptional experiences and accurate, courteous service.
- Created and maintained dealership e-commerce processes with particular focus on quick, well-informed and friendly response to phone, web-based inquiries and face-to-face customer interactions.
- Responsible for creation of Harley-Davidson corporate policy approved advertisements and email marketing campaigns.
- Set-up and managed customer loyalty and retention program.

Education

Computer Science

Youngstown State University

2007 to 2012

Boardman High School

2006

Skills

- MySQL
- CSS
- APIs
- Bootstrap
- HTML5
- Linux
- JavaScript
- REST
- Git
- PHP (10+ years)
- Microsoft SQL Server
- C# (5 years)
- SQL (10+ years)
- jQuery
- Penetration testing
- .NET
- VMWare
- vSphere
- vCenter
- Zoho Books
- Crystal Reports
- Laravel (6 years)
- Symfony
- Bash
- LAMP stack
- NGINX
- MongoDB
- Security
- Application development
- Magento

- WordPress
- Google Workspace
- Google Admin
- Active Directory
- LDAP
- RESTful API
- SOAP
- Machine learning
- OWASP
- Slack
- Web development
- DevOps
- Microsoft Windows Server
- Ubuntu Server
- SSH
- Network security
- Network administration
- System administration
- XML
- TCP/IP
- Azure
- GitHub
- DNS
- Python
- Docker
- Ruby on Rails

Additional Information

- Well trained and experienced using the Ritz Carlton "Gold Standard" method of customer service
- Highly professional and friendly nature, offering a well-informed and supportive presentation of products and services.
- Highly skilled in web programming logic and markup languages including C#, PHP, JavaScript, XHTML, HTML5, and CSS.
- Skilled in the use and design of MySQL, PostgreSQL, MariaDB, and SQL Server database systems and Structured Query Language.
- Working knowledge of Python, Ruby, C/C++, Java and Visual Basic.
- Set-up and administration of Windows Server and Linux server (Debian-based) environments.

- Strong familiarity with development and theming of major content management and ecommerce systems WordPress (including WooCommerce) and Magento
- Skilled in office and design software such as Google Workspace, Microsoft Office Suite and Adobe Creative Suite.